**11th PEFNI ANNUAL CONGRESS**

**MAY 7-10 th 2020**

**HOTEL Du Lac, Ioannina, Greece**

**2nd EAHP SYNERGY CERTIFICATION COURSE**

**MAY 9th 2020**

**INNOVATIVE SUPPORT TOOLS FOR PATIENT SAFETY IN HOSPITAL PHARMACY AND MANAGEMENT**

**Programme (2nd EAHP SYNERGY CERTIFICATION COURSE)**

Saturday May 9th 2020

08.30 - 10.00 | Registration

10.00- 10.10 : Invitational speech by the organizers

**Petr Horak, President of EAHP and Despoina Makridaki, EAHP Director of Professional Development**

10.10 - 10.30 : Welcome-needs and objectives of the 2nd EAHP Synergy Certification Course **Despoina Makridaki (moderator)**

10.30-11.15 : Reactive and Proactive Identification of Medication Risk. Healthcare Failure Mode and Effect Analysis (HFMEA) Implementation for Improving Medication Safety in the Hospital Pharmacy

**Nenad Miljković, Serbia**

11.15–12.00 : Risk Reducing Strategies for Minimizing System Errors

**Helena Jenzer, Switzerland**

12.00-12.45 : Discussion

12.45- 14.15 : Lunch break

14.15- 15.00 : Electronic Prescribing, Robotic Dispensing and Bar Code Technology for Improved Patient Safety and Inventory Hospital Pharmacy Management

**Thomas de Rijdt, Belgium**

15.00-15.45 : Intergrated Software Solutions for Chemotherapy Treatments

**Stavroula Theophanous-Kitiri, Cyprus**

15.45- 16.15 : Discussion

16.15- 16.45 : Coffee break

16.45- 18.45 : Parallel Workshops

- Thomas De Rijdt (English language)

- Helena Jenzer (English language)

- Nenad Miljkovic (English language)

- Stavroula Theophanous-Kitiri, (Greek / English language)

- Despoina Makridaki (Greek / English language)

18.45- 19.30 : Discussion-Summary

21.00 : Dinner